

## **RESERVATION**

Reservation deposit is part of the rent and must be paid in advance. The apartment can be reserved only after the money is received. If you cancel the reservation within 48 hours of deposit, we will refund the reservation in full. In other cases the reservation fee is non-refundable.

## **DEPOSIT REFUND**

There are two types of deposits:

- The reservation refundable deposit is 150 USD.
- The security deposit is higher and generally equal to one month's rent.

The reservation refundable deposit is always paid in cash to the owner or representatives.

The security deposit will be refunded after a "move out" inspection is carried out and no damage is found. Normal wear and tear will be considered. Only If the property is left in the same state as it was on the day of arrival, the security deposit will be given back to the tenant within 15 days.

## **PAYMENT**

We accept cash in LBP or USD. You will be given a receipt for your payment.

## **CANCELLATION POLICY**

1. Cancellation from your side:

If your reservation is cancelled within 48 hours from placing the deposit, we will refund your deposit in full.

2. Cancellation from our side:

Our Company reserves the right to cancel –in whole or in part – the aforesaid reservation due to acts of the Owner, or force majeure.

We will always do our best to find you an alternative accommodation of the same quality

## **PRIVACY**

Our Company follows strict ethical standards and respects your privacy. Your name, e-mail address, address and credit card details are only used to complete your booking. We do not sell your personal data to the third person.